

*2011 Annual*  
**REPORT**



Literacy Volunteers of Bangor

# Contents

---

EXECUTIVE DIRECTOR'S REPORT .....	Page 3
STUDENT DEMOGRAPHICS .....	Page 4
VOLUNTEER DEMOGRAPHICS .....	Page 5
FINANCIALS .....	Page 6
DONORS .....	Page 7
LEADERSHIP .....	Page 8



# Executive Director's Report

*Literacy Volunteers of Bangor (LV-Bangor) is pleased to present our Fiscal Year 2011 Annual Report as we observe 42 years of changing lives through literacy via personal relationships.*

In July 2010, LV-Bangor earned its accreditation status from Proliteracy, a global literacy organization based in Syracuse, New York. This accreditation program is the only national program designed to recognize adult literacy organizations that utilize trained volunteers as tutors. LV-Bangor met or surpassed all 16 sets of quality standards that evaluated our instruction, training, and organizational management. With only 15% of Proliteracy's approximately 900 members earning accreditation status, this is quite an achievement!

A challenging financial environment continued into the 2010-11 program year. Thanks to careful stewardship, conservative spending, and generous support, LV-Bangor completed the year in the black. An unexpected \$10,000 gift from the estate Peter J. Mozden, MD was also a welcome surprise in late spring. LV-Bangor remains a good philanthropic value with the cost of serving an adult student at only \$308 per year!

The number of students served by LV-Bangor remains consistent at 238 adults. Fifty-three percent (53%) or 125 adults are learning English as another language while 47% or 113 adults are improving their reading and writing skills. Other interesting statistics about our student population include:

- ▶ Fifty-nine percent (59%) or 140 students are women
- ▶ 64% of all students have a high school diploma, GED, or less education
- ▶ 55% of our students are ages 25-44 years; 26% are ages 45-59
- ▶ 93 out of 238 or 39% of students exited our program with 40% of those listing "Met Goal" as their reason for leaving.

Meanwhile, the number of volunteers (including tutors) also remained constant with a total of 277. Volunteer turnover went down slightly from a year ago with 23% or 65 volunteers exiting our program. During the same time, 62 new volunteers were certified as tutors. Other notable facts about our tutors include:

- ▶ 76% or 212 are women
- ▶ The majority of our volunteers are retired with 39% or 108 volunteers age 60 and older.
- ▶ 35% or 98 are ages 45-59; 21% or 59 ages 25-44; and 4% or 12 being younger than 25.
- ▶ LV-Bangor volunteers donated more than 16,000 hours of service at a community value of \$267,000!

In May, the LV-Bangor Board of Directors published a five-year Strategic Plan for the organization. In the next few years, LV-Bangor intends to change even more lives through literacy. In order to do this, LV-Bangor will be enlisting the help and support of more volunteers and donors. To help support these efforts, the board increased Suzanne Folsom's hours and expanded her position to Service Coordinator.

With 20% of our local population struggling with daily literacy activities, much more can be done. We appreciate and welcome your involvement!

Sincerely,



Mary Marin Lyon  
Executive Director

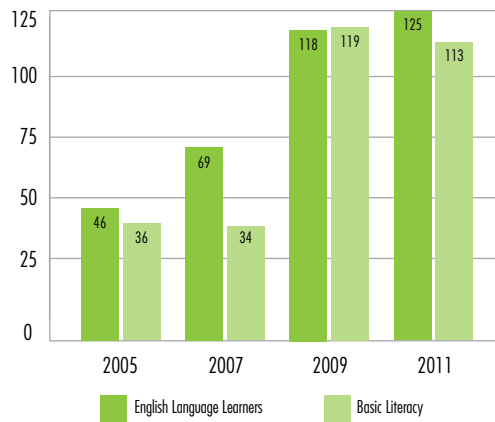
*In the next few years, LV-Bangor intends to change even more lives through literacy.*

— Mary Marin Lyon

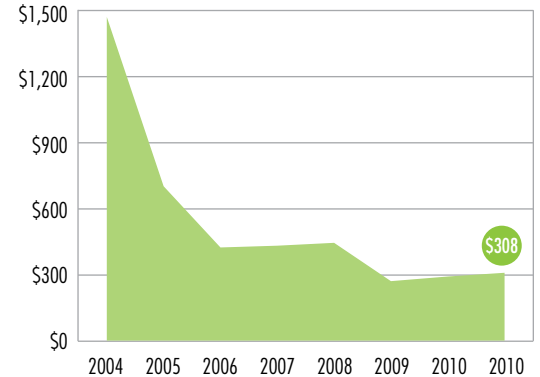


# Student Demographics

STUDENT POPULATION: 2005–2011



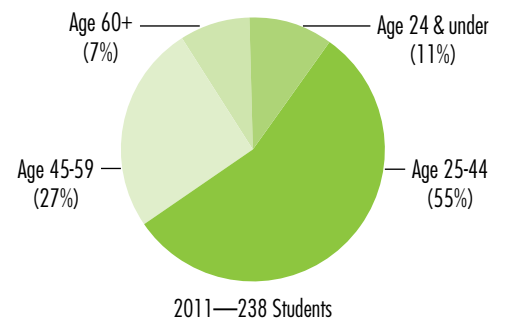
ANNUAL COST PER STUDENT



SOURCES OF STUDENT REFERRALS

SOURCE	2009	2010	2011
Friends/Family	93	98	105
Other Agency/Other Lit Orgs	87	81	24
Other	13	0	65
TV/Radio	8	6	5

STUDENT AGES



2011 REPORTED STUDENT OUTCOMES

EMPLOYMENT OUTCOMES	
Improved employability	81
Met work-based goal	32
Got a better job	21

EDUCATIONAL OUTCOMES	
Increased involvement in kid's education activities	55
Entered educational or training programs	28
Received GED or secondary diploma	11

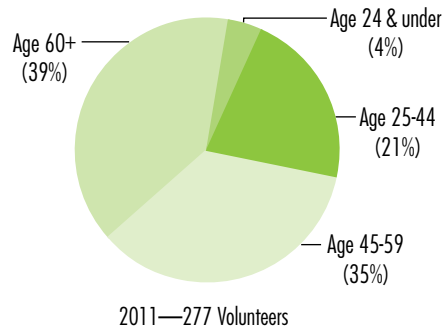
CITIZENSHIP OUTCOMES	
Obtained citizenship/Achieved citizenship skills	7
Registered to vote/Voted for first time	5

PERSONAL GOALS	
Attained consumer skills	66
Increased involvement in community activities	60
Attained wellness and healthy lifestyle	42
Joined Book Club	26
Other personal goal	69



# Volunteer Demographics

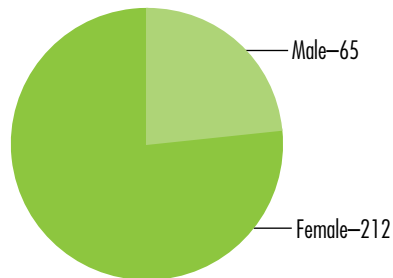
## VOLUNTEER AGES



## SOURCES OF VOLUNTEER REFERRALS

SOURCE	2010	2011
Newspaper	88 (32%)	96 (35%)
Friend/Family	62 (22%)	61 (22%)
TV/Radio	32 (11%)	29 (10%)
Other or N/A	2 (1%)	9 (3%)
Website	28 (10%)	27 (10%)

## VOLUNTEER GENDER



## HOURS OF VOLUNTEER SERVICE

	2010	2011
Total Hours	18,465	16,168
Total # of Volunteers	279	277
Average Hours / Volunteer	66	58
Value of Volunteer Time	\$302,087*	\$267,257**

\* Based on Independent Sector & calculated at \$16.36 in Maine in 2010

\*\* Based on Independent Sector & calculated at \$16.53 in Maine in 2011

For more information visit: [http://www.independentsector.org/volunteer\\_time](http://www.independentsector.org/volunteer_time)



# Financials—2011

---



## Treasurer's Report July 1, 2010 - June 30, 2011

### Income

Individual/Business	\$36,447.00
Foundation	\$29,146.00
Government	\$0.00
United Way	\$15,361.00
MaineShare	\$0.00
Endowment Income (if any)	\$0.00
Interest and Dividends	\$97.00
Other	\$1,945.00

**TOTAL REVENUE** **\$82,996.00**

### Expenses

For programming	\$56,660.00
For administration	\$10,232.00
For fundraising	\$5,417.00
Other	\$1,207.00

**TOTAL EXPENSES** **\$73,516.00**

**NET (Revenue-Expenses)** **\$9,480.00**



# Donors (JULY 1, 2010 TO JUNE 30, 2011)

## PARTNERS

Cole Family Foundation

## MAJOR DONORS

Anonymous  
Bangor Lions Club  
Chou Enterprises  
Christopher Damboise & Amy Gumprecht  
*-in memory of Nicholas SUCY*  
Jacqueline Danforth  
*-in honor of Tim Smith and Maggie*  
Edward David  
Francis Hollis Brain Foundation  
Gaetani Eye Care Associates  
Ehab & Lamees Hanna  
Leonard & Renee Minsky  
Peter J. Mozden, M.D. Charitable Gift Fund  
Old Town Rotary Club  
Rispoli, Erhardt, and Wlodarski -  
Morgan Stanley Smith Barney  
Simmons Foundation  
Smith & Powers Communications  
United Way of Eastern Maine  
Fred & Terri Wlodarski  
Zonta Club of Bangor

## DONORS

Anonymous  
Acadia OB-GYN Associates  
Marjorie Adams  
All Souls Congregational Church  
Bob & Marybeth Allen  
Alpha Capital Advisors  
William Anderson  
Peter A. Anderson  
Kathleen Armstrong  
Roy Atkinson & Anne Bailey  
Margaret M. Baillie  
Lou & W. Murray Bain  
Patricia & Loren Baldus  
Bangor Breakfast Kiwanis  
Bangor Breakfast Rotary  
Margaret Barragato  
David & Shellie Batuski  
Bob & Jenny Bayer  
William & Donna Beck  
The Bedworks of Maine  
Rick & Heather Hallsey Bernstein  
Janet Bertucci  
John & Carrie Beyeler  
Wayne Bialy & Linda Gilbert  
BORDERS  
John & Marjorie Bradford  
Jane & Frank Bragg  
Yellow Light Breen  
Brogue Insurance & Financial Services  
Charles & Jane Burger  
Shane & Tessa Burpee  
Robert Busch  
Paul & Polly Camp  
Jean Camuso  
Iris Chapman  
Roger & Greto Choquet  
Citizens of Maine  
Charles A. Civiello, Jr., O.D.  
Margaret Clancey  
Bob & Tricia Clark

Sarah M. Clark  
Jane Clayton & Nancy Harrison  
Beth & Brad Coffey  
Kenneth & Gemma Colpritt  
Alan & Christine Comeau  
James & Karen Conlon  
Patricia Counihan  
Cross Insurance  
Lee L. Cummings  
Dr. Allan & Linda Currie  
Donald Curtis  
Bernie Dahl  
Christine A. Davis  
Col. & Mrs. K. L. Deal  
Ron dePaolo  
Chris Desmond  
Dana & Mary Ann Devoe  
Norm Dinerman, M.D. & Sandy Spiller  
Cathy Downey-Rispoli  
Meredith & Jason Eaton  
David & Susan Edson  
George & Mary Eyerer  
Gary & Barbara Falls  
Fritz & Cheryl Fasse  
Charles "Dusty" & Eleanor Fisher  
Roger B. Frey  
G.M. Allen & Son, Inc.  
Nancy Gause  
Virginia Gifford  
Gladjean Consulting, Inc.  
Eric Goodale  
Sam Gramicicani & Patricia Bonness  
Grandview Building & Remodeling  
Pauline Gray  
Griffin & Jordan, LLC  
Maxine & Edward Harrow  
L.S. Harris  
Dr. Eric & Janet Hartz  
Ambie Hayes-Crosby  
Fred C. Hirsch  
Kristen Holland  
Jean & Fred Holland  
Dr. & Mrs. Robert Holmberg, Jr.  
Alma D. Homola  
Janet Hooke  
Kathleen Hughes  
Cheryl Huskins  
Mary Huskins  
Paul & Debra Jacques  
Nancy Witherly Jensen  
Craig & Stephanie Jesiolowski  
Karen Keim  
Key Bank National Association  
Eloise Kleban  
Janet C. Klitch  
John & Carla Lafayette  
Rodney & Mary Lake  
Hoang N. Lam  
Peter Lambert & Margie Harris  
Kathleen & Mark Lena  
Ralph & Anita Leonard  
Roger & Shelley Lewis  
Anna Libby  
Links Website Design & Online Marketing  
Littlefield - Speyer  
Lilian Lo

Joan Logue  
Leo Loiselle, CPA  
Darryl & Mary Marin Lyon  
Jodi MacGregor  
MacInnes Optical  
Maine State Association of Emblem Clubs  
Noel C. March  
Avril Marin  
Paul Marin  
Peter Marin  
Edgar Markey  
Leland Martin & Dawn Pelletier  
Andrea Martin  
Roger & Bernice Martin  
George Maxsimic  
James & Martha McCarthy  
Claire & John McDonough  
Jean Leighton Mileham  
Bernard & Gloria Miller  
Jen & Bob Montgomery-Rice  
Janet & George Moran  
Michael & Eileen Morrison  
MSAD #22  
William Munsey  
Barbara Murphy  
Amy Murphy  
Barbara Nichols  
Bruce & Sharon Nickerson  
Walid & Rosemary Nuri  
Richard & Susan Nutter  
Nyree & Timothy O'Donald  
Caroline & Fredrick Oldenburg  
Kathryn Olmstead  
Alice & Thomas Openshaw  
Terry Marin Ouellette  
Marvin M. Overlock  
Eric Peterson & Kristin Langellier  
PATAWA Club  
Tom & Pam Coffey Paine  
Claire Hudson Payne  
Bryan & Deta Pearce  
PEO Chapter A  
Louis Pepin & Doris Pelletier  
Thomas & Constance Perry  
Patricia Plant  
Charles & Angela Platt  
Linda Pletka  
Kevin & Elaine Prosser  
Kewal & Rajesh Puri  
Quirk Autopark - Drive for Literacy  
Sarah Quirk  
Deborah Rand  
Dr. Craig Rand - Rand Dentistry, LLC  
Charles & Esther Rauch  
Realty of Maine  
Thelma Robie  
Pauline Rock  
Judy Rudman  
Drs. Colette & Iyad Sabbagh  
St. Paul the Apostle Parish  
Sam's Club Store # 6333  
Steve & Lizabeth Schley  
Elizabeth & John Sherblom  
Ben Smith  
James & Diane Smith  
Cody Snow

Ingrid Solomon  
Robin Spencer-Laurie  
Emmy Speranza  
Susan Stephenson  
Winfred A. Stevens  
Patricia Stowell & Peter Ver Lee  
Bob & Kristan Strong  
Sutherland Weston Marketing  
Communications  
Mary & Arthur Taylor  
George & Donna Thomas  
Cindy Todd  
James & Mary Turner  
Robert L. Vadas, Sr.  
James K. VanKirk  
Chuck & Jane Veeder  
Virginia Villa  
Larry & Deanna Wade  
Wayne & Michelle Walker  
Peg Walker  
John & Mary Jane Wedin  
Michael & Elizabeth Weirs  
S. Dale Wilkes  
James Nichols & Susan Wishkosi  
William & Victoria Wood  
John & Beverly Woodcock  
Jay Ye & Bingbing Li

## IN HONOR/MEMORY

### In Memory of Norman Albee:

Lucille & Dennis Kelley  
Margot & Ernest Kohorn  
Timothy & Jean Taylor  
Anna G. Thurston

### In Memory of Rachel Heath:

Elizabeth DeJulio  
Alison Gooding  
Kathleen Gooding  
Darryl & Mary Marin Lyon  
Lovern Stockwell  
Kathleen Stork  
James & Janet Timmins

### In Honor of Alice Openshaw

Caroline Openshaw "Happy Mother's Day"  
Laura Openshaw  
Maria Openshaw "My Mother's work"

### In Memory of Nicholas Ian SUCY

Francis & Brenda Avery  
Michael & June Baldacci  
Gary & Catherine DeGrasse  
Joseph & Jennifer Ferraro  
Brian Folster  
Kathleen Harkins & Leyton Sewell  
Housing Authority - City of Old Town  
Catherine & Walter Leavitt  
Darryl & Mary Marin Lyon  
Jeanne & Robert Marquis  
William Osborne  
Barbara & Stephen Payne  
Mr. & Mrs. Linwood Randall  
Phil & Sharon Soucie  
Don & Jane Sturgeon  
Doris B. SUCY  
Michael SUCY  
Peter & Sandra SUCY

Bill & Sally Arata *-in memory of Mike Wlodarski*  
David R. Black *-in honor of Taylor Maynard's contributions*  
Lynne Carlisle *-in honor of all tutors*  
Mark & Sharon Cuneo *-in honor of Ginny Ross*  
Cynthia L. Ellis *-in honor of Jin Kyung Kang*  
Bob & Joan Holmberg *-in memory of Tom Palmer, MD*  
KEV-LAN KORNER *-in memory of Judson "Bud" Grant*  
George & Kristin Maxsimic *-in memory of Nelli Gould*  
Steven & June McDonough *-in memory of Elaine McDonough*  
Richard & Theresa Morrow *-in memory of Rosalie Rovach*  
Sisters of Mercy *-in memory of Sister Mary Benigna Viens*  
Donald & Katherine Smith *-in memory of Mathew Arthur Smith*  
Rose-Marie Sparacio-Walcutt *-in memory of Gerald Walcutt*  
Debbie Tara *-in memory of Geraldine Tara Clifford L. Vaux*  
*-in memory of Eva Vaux*  
Virginia G. Villa & Michael D. Hansen  
*-in honor of Christine Chou*  
Mark & Bridget Woodward *-in honor of Eliane Woodward*  
Shawn & Rita Yardley *-in memory of Mary LaRochelle, Nathaniel Diamond & Eleanor Diamond*

## IN KIND DONORS

Bangor Public Library  
Joe Bennett's 5th Grade Class  
from Thirteenth Street School  
BORDERS  
Christine Dirmier  
DaVinci Signs  
Girl Scout Troop #732  
Hannaford  
Healthcare Charities  
Maine Humanities Council  
Cherrie MacInnes's 3rd Grade Class  
from Washington Street School  
George & Janet Moran  
Smith & Powers Communications  
The Bedworks of Maine  
United Technologies Center  
Fred & Terri Wlodarski

**Note:** LV-Bangor has made its best effort to ensure accuracy with donations. Please accept our sincere apologies for any inaccuracies and notify us of any oversights so that we may correct them.

Thank you!

# Leadership

---

## 2010-2011 BOARD OF DIRECTORS:

Meredith Eaton, Vice President

Brian Folster

Virginia Gifford

Lamees Hanna

Sue Medley

Janet Moran

Jen Montgomery-Rice, Secretary

Alice Openshaw

Sarah Quirk, Treasurer

Charles Veeder, President

Terri Wlodarski

## STAFF:

Suzanne Folsom, Services Coordinator

Mary Marin Lyon, Executive Director

## CONTACT INFO:

Literacy Volunteers of Bangor

200 Hogan Road

Bangor, ME 04401

207-947-8451

[www.lvbangor.org](http://www.lvbangor.org)

